

Con-Tech Lighting  
**Sales Terms and Conditions**  
Effective April 1, 2009

**Terms for Domestic Sales**

2% 10 Days - Net 30 (O.E.M sales are Net 30)

1-1/2% per-month interest will be charged for accounts paid beyond 30 day terms.

**Freight**

All shipments F.O.B Factory Warehouses (Northbrook, IL and Sante Fe Springs, CA). Full freight allowed on orders shipped within the continental U.S. totaling \$2,000.00 or more (excluding O.E.M. shipments). Full freight allowance for Hawaii and Alaska is \$2,300.00. For Canada, the allowance is \$2,800.00. Back ordered items qualifying for prepaid shipping charges will be shipped prepaid. Freight and shipping fees will be charged for shipments to a customer's place of business anywhere in the contiguous United States should you require a carrier of your choice. Any extra charges incurred for additional services, such as customer's carrier, lift gate or special handling by the carrier, must be paid by the consignee (including prepaid orders). Title and risk of loss pass to the customer upon tender of shipment to the carrier. Consignee must make all claims for loss or damage to carrier.

**Cancellations**

Any cancellation must be approved by Con-Tech Lighting, and may be subject to restocking and other charges.

**Returns**

No return will be accepted for credit without prior approval by the factory in writing. All returns for credit are subject to inspection and must be in original factory fresh condition and in original packaging. All returns to be made freight prepaid to location designated on Return Goods Authorization (RGA). No refunds will be made against credits. No returns will be accepted that are Freight Collect. All returns will be subject to a 50% Restocking Charge with a \$200.00 minimum. No material will be accepted for credit that was purchased over 90 days prior to request.

**Minimum Charge Order**

A Service Charge of \$25.00 will be added to all original customer orders less than \$100.00 net.

**Pricing**

All prices subject to change without notice.

**Warranty**

Con-Tech Lighting guarantees these lighting products to be free from manufacturing defects for a period of one (1) year from date of purchase. For complete component warranty information, please visit our website: [http://www.contechlighting.com/company/about\\_us](http://www.contechlighting.com/company/about_us).

Energy Star products are covered for two (2) years by a full replacement guarantee after date of purchase.

**Full Replacement Guarantee**

All non-operable materials that are under warranty can be returned to our Northbrook facility for inspection. Con-Tech Lighting will either repair or replace material at no charge (No RGA needed). All products must be installed and/or used in accordance with applicable National or Local Electrical Codes; and for the general use and practices as advised in our literature and instruction information.

No collect shipments will be accepted. Con-Tech Lighting disclaims any liability for product defect claims that are due to product misuse, improper product selection or misapplication. Con-Tech Lighting shall not be liable for any delay in or impairment of performance resulting in whole or in part from any circumstance or cause beyond the control of Con-Tech Lighting in the conduct of its business.

**Product Specifications**

For the most current product information, line art, and photography, please visit us at [www.con-techlighting.com](http://www.con-techlighting.com).

**Con-Tech Lighting**  
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**[www.con-techlighting.com](http://www.con-techlighting.com)**



*All dimensions and specifications are subject to change without notice.*